



Post Office Limited
Post Office Customer Support Centre
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Our reference: ECT 077/17

Charlie Croft
Assistant Director (Communities & Equalities)
City of York Council
Children, Education and Communities Directorate
West Offices
Station Rise
YORK
YO1 6GA

18 April 2017

Dear Mr Croft

Crichton Avenue Post Office, York

Thank you for your letter of 10 April about the temporary closure of Crichton Avenue Post Office. I have been asked to reply.


I can assure you that we are aware of the concern caused to the local community following the loss of the Post Office service at Crichton Avenue, as shown by the petition that you have received.

We are committed to maintaining access to our services in the local community and our field team are currently exploring all options open to us, including visiting the area to speak with local retailers.

Whilst I am unable to provide you with the finer details at this time, I can tell you that we are currently in discussion with a prospective new operator with premises in the local area. However, these discussions are at an early stage but we are hopeful of a positive outcome. Once we have a clear way forward, we will enter into a period of consultation on our proposal to restore services to the local community.

I do hope you find this response helpful.

Yours sincerely



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